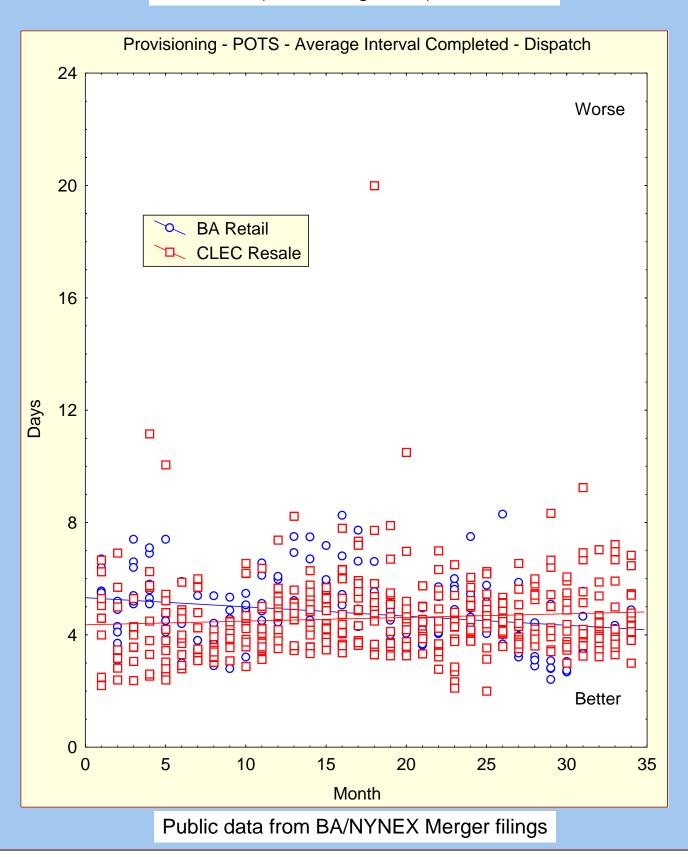
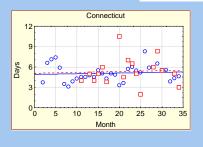
Bell Atlantic Performance Monitoring Reports

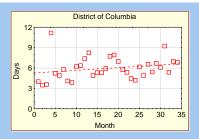
34 months (9/97 through 6/00) for 14 states

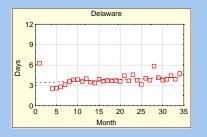


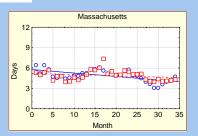
Bell Atlantic Performance Monitoring Reports

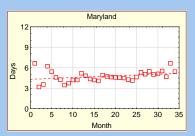
Provisioning - POTS - Average Interval Completed - Dispatch

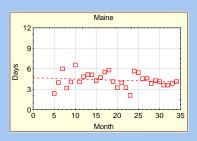


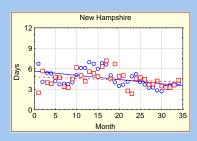






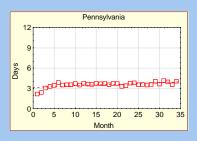






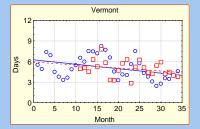


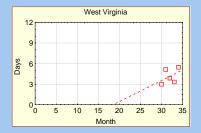












Blue = BA Retail, Red = CLEC Resale
34 months (9/97 through 6/00)
Public data from BA/NYNEX Merger filings
Low is Better